Introduction

Have a bias toward action - let's see something happen now. You can break that big plan into small steps and take the first step right away.

- Indira Gandhi

Our 2011—2016 Objectives

Our strategic objectives are the goals we expect to accomplish by 2016. Our objectives express the dual themes

Objective 1

Support, train and communicate with our partners

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O b j e c t i v e 3

Establish a funding model that adequately supports the IT needs of the University and will grow in capacity with the University

Action Items

3.1 By July, 2013 we will establish a partnership program for collaborating with academics on grants.

3.2 By July, 2013 we will establish and publish employment ladders within the division and outline actions employees can take to add additional value to our organization.

3.3 By July, 2014 we will establish a funding source for raises outside of the state-determined Division budget.

3.4 By July, 2014 we will evaluate the current student fee allocation model for IT support. We will develop and analyze proposals for how to use student fees to students' best benefit.

3.5 By July, 2014 we will evaluate the current faculty/department fee allocation model for IT support. We will develop and analyze proposals for how to use faculty/department fees to faculty/departments' best benefit.

O b j e c t i v e 4

Identify and implement new technologies that provide collaborative teaching and learning in a mobile environment

Action Items

4.1 By July, 2012 we will establish a Mobile Learning Group to analyze mobile learning trends and make recommendations on technologies to be adopted.

4.2 By July, 2013 we will establish a Technological Trends Group to analyze technical trends and make recommendations on technologies to be adopted.

4.3 By July, 2013 we will establish a Social and New Media Course Group to analyze trends and technology for delivering course content through social and new media and make recommendations on technologies to be adopted.

4.4 By July, 2014 we will endow the Mobile Learning Group with funds for supporting mobile learning and training, the Technological Trends Group with funds for supporting technology acquisition and training, and the Social and New Media Course Group with funds for supporting social/new media course content delivery.

4.5 By July, 2014 we will establish a Mobile Campus Software Group to analyze trends and technology for delivering campus software via mobile devices and make recommendations on technologies to be adopted.

4.6 By July, 2015 we will endow the Mobile Campus Software Group with funds for supporting the delivery of campus software via mobile devices.

Objective 5

Build self-service solutions that allow our partners to easily understand and use our technology offerings

Action Items

    5.1