



This is not unexpected but raises the question of what is most the important aspect of what Housing does. Two functional areas are all about one goal - occupancy. The Facilities area contributes to basic needs of students, and occupancy, but only minimally to student growth and learning. For being a relatively small department, the department may want to look at organizational structure in order to enhance those programs and services that best enhance the student experience by living in Housing and Residence Life buildings.

WSU Student Affairs should investigate methods to support the marketing and accounting functions. The reviewers recommend that an enterprise software system such as Star Rez, or E-Rez

WSU is getting great contributions from undergraduate village coordinators. If the opportunity

Weber State's recent decision to build 50-100 year facilities rather than stick built 20 year facilities like Wildcat Village. Equipment and technology seem strong, though repeated questions about the TV service raise a question.

carefully reviewed to be sure that the actual amount of money being saved is providing value to the University. The university may find it can exercise more control in job descriptions and allocation of personnel dollars if Housing is operated by the University, which might be a consideration for the future.

The flip side of this recurring theme was that the CLV staff was viewed by most as true "WSU people." While CLV staff did mention that they are sometimes reminded they do not work for WSU, all were dedicated to the University. There do appear to be some minor considerations that remain for how business is done when CLV staff is perhaps not given access to information in the same way other WSU Student Affairs staff may be given information. There were examples given about financial reporting/processes and access to university computer networks. A thorough look at what if any other processes are slowed by this issue is recommended as part of the thinking on the overall value of continuing to outsource housing to CLV.

The CLV staff appear to be well integrated in Student Affairs. They serve on committees, collaborate with many units and participate in the Student Assistance and Intervention Team, which is an absolute priority.

2. Another significant theme was the role of campus housing as the University looked to create a small but stronger campus living community. All acknowledged that housing growth would be near complete for the foreseeable future, but there was a lot of discussion about how housing on campus could play a role in attracting students, creating learning opportunities for students, meeting needs of a diverse group of students (and especially a role with international students). Many in Student Affairs talked about living-learning communities (LLCs). LLCs are mentioned in the CLV goal statements and in discussion with CLV Vice President Doris Collins, she highlighted LLCs as an item that CLV can lend its expertise in developing for the WSU community.

There are of course many models for LLCs and the challenge is developing the model that can really work best at WSU. The reviewers recommend that an LLC team be led by the Provost or designee. If there is good support from Academic Affairs then WSU should try to collaborate with academic units from the beginning to create desired outcomes, and then a plan to achieve those outcomes. A design charatte should be done to first establish what living-learning programs at WSU should look like. Standards need to be established and roles defined. Regard

